



Why does my VA Pharmacy NOT do automatic refills?

We want to ensure:

- You are taking medication as prescribed
- You are taking medication safely
- You are taking the correct medication

Schedule II Controlled Substance Federal Laws

- Schedule II Controlled Substances cannot be refilled without a new prescription each month based on United States law
- Only a 30-day supply is allowed for Schedule II Controlled Substances
- Examples of these medications include the following:
 - * Oxycodone
 - * Fentanyl Patch
 - * Morphine
 - * Amphetamine/Dextroamphetamine
 - * Methylphenidate
 - * Methadone
 - * Hydrocodone/Acetaminophen

3 ways to order refills

1. Automated Refill Line

- Order at least 10 days prior to need
- Call 888-878-6889 X84370 and have your SSN and prescription numbers available

2. Online Refill

- "Rx Refill" or "Rx Tracker" via My HealtheVet

3. Mail Slip

- Return refill slips enclosed with order as soon as possible